

New Norm Practices For Your Peace of Mind



BANGI RESORT HOTEL



Before Your Arrival

Our Hospitality Team is scheduled on a rotational basis.

Travel history reporting is mandatory.

Temperatures are checked on a regular basis.

Pre-Shift briefs emphasising Social Distancing, Safe and Conscious Operational Practices are reiterated. Regular change of gloves and face masks for everyone on duty is available.




Arrivals

Upon Your Arrival

All Guests are required to fill in the Visitor Body Temperature Check List and submit a Health Screening Declaration Form for Visitors.

Only fresh sanitised stationary are presented for use and used items are sanitised for the next guest.

All contact surfaces are sanitised after use.



All rooms are thoroughly sanitised before new arrivals.

Rooms are issued at a rotational basis and allowed to 'breathe' for at least 24h after sanitising fogging before being offered to our next Guest.

Rooms are also on a regular Deep Clean Schedule, including air-conditioning units, carpets and drapes.

All Linens are High Temperature washed and handled hygienically.

Staying with Us





Venues and miscellaneous equipment are thoroughly sanitised before and after set up in preparation for Your Event.

All Tables are set in adherence to the 2m Table to Table Rule.

Table occupancy is enforced with a 1m minimum Chair to Chair Rule.

Controlled capacity is practiced in compliance with the New Norm Standards.

All Rooms are equipped with Hand Sanitisers.

Registration Desks come with the Visitor Body Temperature Check List.

Dedicated Staff on duty assigned to Your Room.

Meetings with Us





All Tables within our restaurants are set according to the 2m Table to Table Rule.

Table seating is at a minimum 1m Chair to Chair distance.

Designated Staff to table service.

All tables are sanitised and alternated before being offered to the next Dining Guest.

Menus are thoroughly sanitised and rotated before being used again.

Hospitality Team's Work Stations are sanitised after each use.

All dining ware are high temperature washed before being issued for use by Diners.

Dining with us



Your Concerns are our Interests, and we look forward to hosting you in this new climate with a clean and safe environment at Bangi Resort Hotel.



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